

LammTech is a strategic business partner to a wide variety of clients, providing integrated Information Technology services. These services range from maintenance to project management to comprehensive IT Management Services. We are engaged by our clients to identify technology challenges and opportunities in front of them and develop effective solutions and strategies to help them grow their businesses.

Our company is currently seeking a Network Technical Support Specialist who will provide on-site and remote services to our clients and participate in the implementation of technical architecture solutions based on client business requirements and IT strategies. We serve an area within a 150 mile radius of Sedalia, MO. A responsible driving history is required and all candidates must agree to an extensive personal background check. On Call rotation is required.

Your ability to support current technologies along with at least two years in a technical role, with proven problem solving and troubleshooting; strong communication/interpersonal capabilities; a high degree of accuracy and attention to detail; excellent planning and organization, along with strong technical writing skills will ensure your success within our organization.

Successful candidates will possess the following skills and product knowledge:

- Excellent desktop troubleshooting skills
- General desktop hardware maintenance proficiency
- Workstation deployment experience
- Working knowledge of IP networks
- Ability to install network based printers and peripheral devices
- Working knowledge of firewalls and desktop security
- Proficiency supporting Windows 7, Windows 8, and Windows 10
- Basic support skills and understanding of Microsoft Server 2003/2008/2012
- Security software such as Anti-virus, Anti-SPAM, Anti-Spyware, and other security related technologies
- Shoretel IP Phone systems
- SonicWALL security appliances
- Astaro/Sophos UTM security appliances
- Network DVR security appliances/servers/cameras

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| <p>Compensation / Benefits</p> <p>TAE (Targeted Annual Earnings) Based on hourly wage plus goal attainment incentives: \$ 26,090 - \$ 31,468</p> <hr/> <p>100% Company paid Group Health and Life Insurance.</p> <hr/> <p>Paid Holidays, PTO, and Vacation.</p> <hr/> <p>Retirement benefits w/company matching contribution.</p> <hr/> <p>Business Hours 8am-5pm Monday-Friday</p> <p>Afterhours/weekend work scheduled. Pager duty on rotation.</p> |
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MISSION

To treat our clients with respect. To be honest. To be fair. To be a great place to work. To be known as one of the best companies in the Midwest to do business with and to work for.

VISION

To continue to grow our company so that the staff has promising, long-term careers while preserving personal relationships based on trust and mutual success with our clients.

VALUES

Trust • Loyalty • Commitment • Honesty

We conduct business with integrity and professionalism and have a personal interest in your success.