

LammTech is a strategic business partner to a wide variety of clients, providing integrated Information Technology services. These services range from maintenance to project management to comprehensive IT Management Services. We are engaged by our clients to identify technology challenges and opportunities in front of them and develop effective solutions and strategies to help them grow their businesses.

Our company is currently seeking a Senior Technical Support Specialist who will design and lead in the implementation of technical architecture solutions based on client business requirements and IT strategies. The successful candidate will have the ability to apply multiple technical solutions to business problems and will need to quickly comprehend the functions and capabilities of new technologies.

Your knowledge of current IT directions and developments along with at least two years in a senior technical role, with proven problem solving and troubleshooting at multiple client sites; strong communication/interpersonal capabilities, a high degree of accuracy and attention to detail, excellent planning and organization, along with strong technical writing and leadership skills will ensure your success within our organization. We serve an area within a 150 mile radius of Sedalia, MO. A responsible driving history is required and all candidates must agree to an extensive personal background check. On Call rotation is required.

Successful candidates will possess the following skills and product knowledge:

- Documentation and maintenance related to technical architecture, design and analysis work
- LAN, WAN and multi-site network design and implementation
- Disaster Recovery and Business Continuity planning and technologies
- Security solution design and implementation
- IP Telephony
- Microsoft Small Business Server 2003/2008 migration
- Microsoft Windows 2003/2008/2012 Server
- Microsoft SQL 2005/2008 Standard and Enterprise
- Microsoft Exchange 2003/2007/2010/2013 Standard and Enterprise
- VMWare, Microsoft Virtual Server/Hypervisor
- Citrix Presentation Server/XenApp/XenServer
- SonicWALL UTM Appliances
- ShoreTel IP Phones Systems
- HP Server products
- HP Storage Server
- Network Appliance (NetApp)

<p><b>Compensation / Benefits</b></p> <p>TAE (Targeted Annual Earnings) Based on hourly wage plus goal attainment incentives: \$ 34,400 - \$ 46,700</p>
<p>100% Company paid Group Health and Life Insurance.</p>
<p>Paid Holidays, PTO, and Vacation.</p>
<p>Retirement benefits w/company matching contribution.</p>
<p><b>Business Hours</b> 8am-5pm Monday-Friday</p>
<p>Afterhours/weekend work scheduled. Pager duty on rotation.</p>

**MISSION**

To treat our clients with respect. To be honest. To be fair. To be a great place to work. To be known as one of the best companies in the Midwest to do business with and to work for.

**VISION**

To continue to grow our company so that the staff has promising, long-term careers while preserving personal relationships based on trust and mutual success with our clients.

**VALUES**

Trust • Loyalty • Commitment • Honesty

We conduct business with integrity and professionalism and have a personal interest in your success.